

Welcome to Terrebonne PUD, LLC. We are a small family owned private utility, serving the Terrebonne Estates subdivision in Central Oregon.

How to contact us:

For new service and general questions please email us Letushelp@terrebonnepud.com
Or call (541) 385-6773 (there is no full time office staff so leave a message and we will get back to you as soon as we can.

Pricing breakdown:

Monthly automated payments are 95.00 a month and you can pick your due date.

Quarterly payments are 285.00 and are due on the first of the quarter. Invoices go out two weeks before the end of the quarter.

Yearly payments are 1,140 and due on January first of every year. Invoices are sent out mid December.

Email and paper invoices are 120.00 a month. Invoices are sent out by the 25th of each month and are due the following month on the 10th.

What we need to know to start your service:

You can email or call to start service. We will need to know the address you are calling about. If you are the owner or renter. We will need to have a phone number and email address to contact you or send invoices. The last thing we will need is how you want to pay from the options above. Once your service is set up you will get an invite to the client portal where you can see your account balance, change payment methods or pay your bill.

LATE FEES and NON-PAYMENT POLICY

Invoices are due by the 10th of the month. There is a 4 day grace period. On the 5th late date day, you may be assessed a \$15 late fee. At the beginning of the 6th late day, a \$5 per day late fee can be assessed until the bill is paid in full. Accounts that are two months past due will be turned over for collections.

We are happy to help with a payment plan that does not exceed one year. Payment plans will be terminated if payments are not made according to the plan. If regular payments are not made as scheduled, any previously waived late fees will apply.

Terrebonne PUD septic users will be responsible for any costs associated with the collections of unpaid invoices, including collection fees, legal fees, judgment interest, service fees, and recording fees.

By engaging for septic services with Terrebonne PUD, LLC, you agree to the billing policy and fees as set forth in this document. The schedule of fees is also available on our website. You may request the schedule of fees to be sent to you at any time.